

Mr. Cooper Awarded Top Servicing Performance Rating from Fannie Mae

For the fourth consecutive year, the company is recognized by the STAR program for outstanding customer service

DALLAS, TX (April 3, 2018) – [Mr. Cooper](#)[®], the nation’s largest non-bank mortgage servicer, today announced that the company has received Fannie Mae’s Servicer Total Achievement and Rewards™ (STAR™) performer recognition for overall performance in 2017. The STAR Program recognizes top-performing mortgage servicers for outstanding customer service and helping homeowners find the right solutions to fit their needs. This is the fourth year in a row that the company has received the highest level of recognition for top servicing performance.

“This recognition is a testament to our team members’ focus and commitment to build trust with customers by putting the service back in mortgage servicing,” said Jay Bray, Chairman and CEO of Nationstar Mortgage Holdings, the parent company for the Mr. Cooper brand. “We are honored to be recognized by Fannie Mae’s STAR program for the fourth year in a row and look forward to continuing on our journey to keep the dream of homeownership alive for our more than 3 million customers.”

Fannie Mae’s STAR Program recognizes top performing servicers within one or more of three STAR Performer categories: General Servicing, Solution Delivery and Timeline Management. The 2017 program assessed and analyzed servicer capabilities across key dimensions including people, processes, quality control, reporting and training.

About Mr. Cooper

Mr. Cooper is the consumer brand for the forward mortgage servicing and originations operation of Nationstar Mortgage LLC, the operating company of Nationstar Mortgage Holdings Inc. (NYSE: NSM). Based in Dallas, Texas, Mr. Cooper is one of the largest home loan servicers in the country focused on delivering a variety of servicing and lending products, services and technologies to make the home loan process more rewarding and less worrisome. Please visit www.mrcooper.com for the latest news and information.